

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 13th day of November' 2024

C.G.No.174/2024-25/Sri Satya Sai at Puttaparthi Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)

Between

Sri. S. Chandrasekhar, D.No. 6-47,
Subbarayanapalli, Nallamada,
Sri Satyasai District.

Complainant

AND

1. Dy. Executive Engineer/O/Kadiri West
2. Executive Engineer/O/Kadiri

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 12.11.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint stating that he applied for a new transformer by paying necessary amounts in November'2022 but till today the transformer is not supplied.

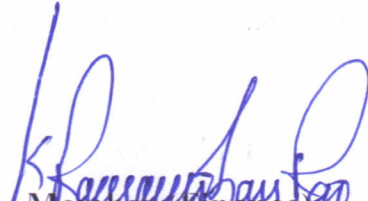


02. The said complaint was registered as C.G.No.174/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that due to objection from neighbouring farmers the transformer could not be erected and now the neighbouring farmers have withdrawn their objection and hence they erected the transformer on 02.11.2024 and redressed the grievance of the complainant.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that due to objection by neighbouring farmers they could not erect the transformer and now as the objections are withdrawn, they have erected the transformer and completed the work. They also produced copy of the satisfaction letter issued by the complainant in which he stated that the respondents erected transformer and his grievance is redressed. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of

Wij

Regulation.No.3 of 2016 of Hon`ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 13th day of November'2024.


Member (Finance)
13/11/2024


CHAIRPERSON


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

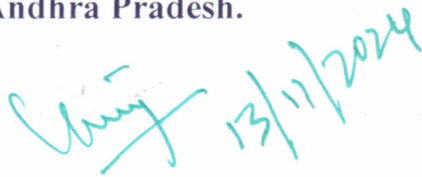
Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon`ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.


13/11/2024